



If you get a call from Launch Pad Travel, do not engage. This is a SCAM.

A Launchpad hotel scam, also known as a "housing pirate" or "third-party room broker", involves unauthorized vendors pretending to be affiliated with an event to secure hotel reservations and deposits. These scammers offer seemingly lower rates or other incentives to book rooms through them, but the reservations are often invalid, or the deposits are not refunded.

Here's a breakdown of how these scams work:

False Representation

The scammers impersonate official housing agents or event organizers, claiming to be authorized to book rooms for the event.

Luring Tactics

They may offer lower prices, special amenities, or other incentives to entice attendees to book through them instead of the official booking link.

Invalid Reservations

In many cases, the reservations booked through these scammers are not actually registered with the hotel, leading to no reservation upon arrival.

Non-Refundable Deposits

Attendees who pay deposits or full prepayment may find that their money is not refunded if the reservations are invalid, leaving them with no accommodation.

Attendee Information Sales

In some cases, these scammers may also attempt to sell attendee contact information, further compromising privacy.

CACTTC does not use a third party to book hotel room reservations. Be sure that you are **only** using the link provided on the CACTTC conference webpage to reserve your room.

Sincerely,

The California Association of County Treasurers and Tax Collectors